A Service of The City of Cincinnati

GREATER CINCINNATI
WATER WORKS

water

Our Most Essential Resource

Water rate increase — about $1.58 per day

Your water bills pay to keep your tap water safe, reliable and available for you whenever you turn it on.

Greater Cincinnati Water Works (GCWW) has been in the forefront of water treatment technology for many years. Maintaining state-of-the-art treatment is crucial to providing customers with the highest quality water.

The safety of the water you drink has always been our highest priority. We constantly monitor water quality, adjust treatment processes and implement new technologies to maintain our high standards. Our water main repair and replacement program keeps a plentiful supply of water flowing to customers' homes, businesses and the fire hydrants that guard them.

On January 1, 2016, a five percent (5%) water rate increase went into effect for Greater Cincinnati Water Works customers. While no one wants to see rates go up, GCWW has been able to keep water rates among the lowest in the region. (See page 2).

The Cost of Your Water

Large commercial and industrial customers are billed monthly, and can estimate the water bill by utilizing Tables 1 and 2. The water cost is calculated based upon the size of your meter (Water Service Charges) and the amount of water you use (Water Commodity Charges).

For example, a large commercial or industrial user located in the city with a 3" meter, using 450 CCF per month (336,600 gallons) would pay a monthly service charge of $68.51. The water commodity or usage charge would be $948.50 ($2.49 times 20 CCF + $2.09 times 430 CCF) per month. The total monthly water bill would be $1,017.01, with the annual cost totaling $12,204.12, or about $33.43 per day. For small commercial establishments, which are billed quarterly, please see the "Residential" 2016 Water Rate Update Information to calculate your estimated quarterly water bill.

Please note that the rates in these tables apply to water only, and that the 2016 rate change does not affect any other utility charges that appear separately on the customers' bill. The water service charges in Table 1 include the fire hydrant maintenance fee for customers inside Cincinnati.

Table 1. Water Service Charges Per Month For Commercial Use

SERVICE AREAS	AMOUNT PAID MONTHLY EVEN IF NO WATER USED/METER SIZE				
	3"	4"	6"	10"	12"
Inside Cincinnati	$68.51	$128.78	$258.10	$525.90	$625.86
Incorporated Hamilton & Clermont Counties	$73.40	$140.59	$281.84	$575.83	$688.54
Unincorporated Hamilton County	$78.68	$150.71	$302.13	$617.28	$738.11
Butler & Warren County	$84.41	$161.68	$324.12	$662.20	$791.82

Table 2. Commercial Water Commodity Charges Per Month

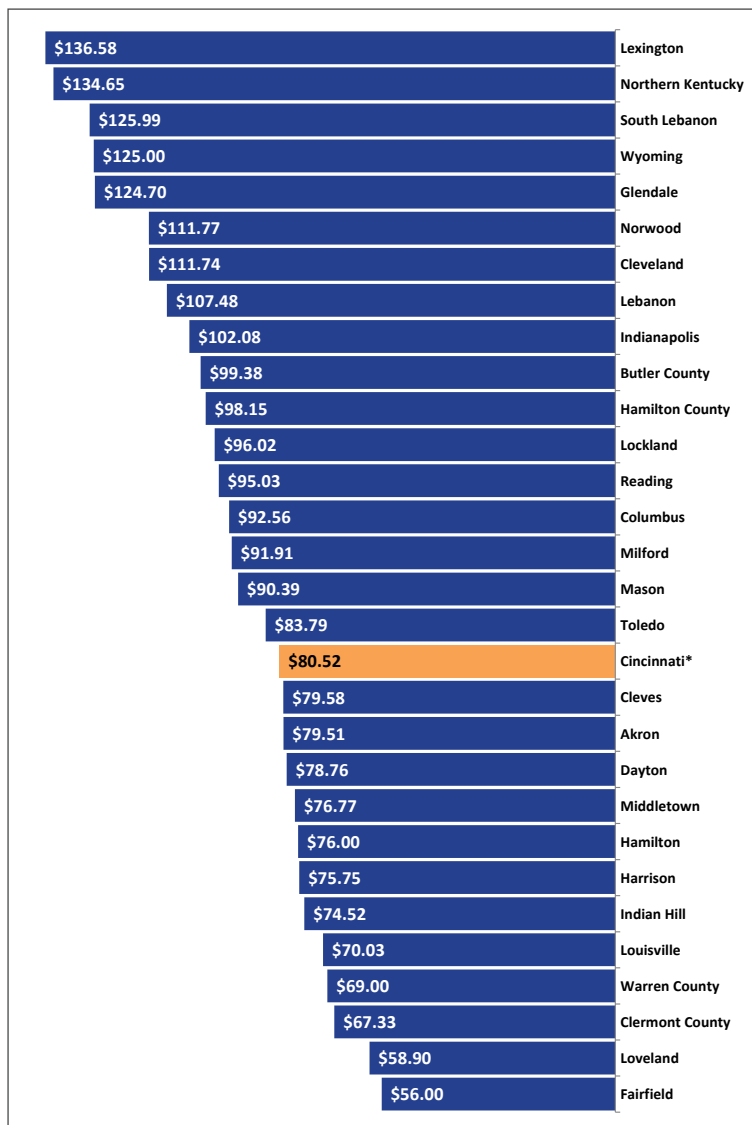| SERVICE AREAS	WATER USE IN CCF'S		
	FIRST 20	NEXT 580	OVER 600
Inside Cincinnati	$2.49	$2.09	$1.86
Incorporated Hamilton & Clermont Counties	$3.11	$2.61	$2.33
Unincorporated Hamilton County	$3.34	$2.80	$2.49
Butler & Warren County	$3.58	$3.00	$2.68

Quarterly Water Costs for the Average Single-Family Household

Utility	Cost
Lexington	$136.58
Northern Kentucky	$134.65
South Lebanon	$125.99
Wyoming	$125.00
Glendale	$124.70
Norwood	$111.77
Cleveland	$111.74
Lebanon	$107.48
Indianapolis	$102.08
Butler County	$99.38
Hamilton County	$98.15
Lockland	$96.02
Reading	$95.03
Columbus	$92.56
Milford	$91.91
Mason	$90.39
Toledo	$83.79
Cincinnati*	$80.52
Cleves	$79.58
Akron	$79.51
Dayton	$78.76
Middletown	$76.77
Hamilton	$76.00
Harrison	$75.75
Indian Hill	$74.52
Louisville	$70.03
Warren County	$69.00
Clermont County	$67.33
Loveland	$58.90
Fairfield	$56.00

Water Utility /Cost per Quarter 25 CCF

*Includes fire hydrant fee. Rate effective January 1, 2016

We're Still Lower & Safer!

No one likes to see a utility bill go up, but our cost reduction efforts have kept the cost for large commercial and industrial customers to among the lowest in the region. Based on the example cited previously for a large commercial or industrial customer with a 3" meter using 450 CCF per month, the monthly water bill increases by $1.58 per day.

Before the water comes to your tap, Greater Cincinnati Water Works takes many steps to ensure its quality and safety. Our priority is safe drinking water. GCWW is proud to say that our water meets or exceeds every health standard developed by both the USEPA and Ohio EPS. On average we perform 600 tests a day, while treating and providing an average of 122 million gallons of the highest quality drinking water to more than 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County in Kentucky.

Need help calculating your charges? Want to learn more about your rates or Greater Cincinnati Water Works?

We're here to help!

Please visit www.myGCWW.org or call Customer Service at (513) 591-7700.

Office hours are 7:30am – 5:30pm, Monday through Friday.